

Gxin POC Quick Start Guide

1. Core Concepts | What You Need to Know

Before we dive in, let's break down the three "pillars" of the system:

The **Gxin POC Platform** (The "Brain"): This is your command center, hosted at <https://www.poc-global.com>. It's where you'll manage your company account, organize teams, and track device locations in real-time.

The **SIM Card** (The "Network"): Your POC radios talk globally via 4G. Think of the SIM card as the fuel—it needs to be activated and topped up through the platform to keep the conversation going.

The **POC Radio** (The "Device"): This is your rugged hardware. Each radio is tied to your account via a unique 15-digit IMEI code. Beyond voice calls, it's built for safety with GPS tracking and SOS alerts.

2. Administrator Setup | Getting Things Running

Step 1: Get Logged In

Head over to the platform: <https://www.poc-global.com>.

Log in using the credentials provided by KANGLONG.

Pro Tip: Change your default password after your first login to keep your network secure!

Step 2: Organize Your Teams (Groups)

Now it's time to set up your communication structure:

Create a Group: Once you're in your company dashboard, go to the **"My Group"** tab.

Manage Details: Select **"Group List"** to add, remove, or edit your groups. This is where you decide who talks to whom—whether it's by department, project site, or floor.

The screenshot shows the GxinPoc web interface. The top navigation bar includes the GxinPoc logo and a user profile dropdown. The left sidebar contains navigation items: 'My group' (4), 'Group list' (highlighted with a red box), 'Create group', 'My user' (13), 'My bounding', 'Records', 'SOS record', and 'Crossborder record'. The main content area is titled 'Group list' and features a search bar with 'Group type' and 'Key words' fields. Below the search bar is a table with the following data:

Group Name	Number of users	Call duration	only one speaker (others mute)	Self-created group leader	Creation Date	Notes	Operation
KANGLONG	3	30	everyone can speak		2025-06-03		Add monitoring user / Add users / User management / Location / Edit / Delete
Exhibition	2	30	everyone can speak		2025-03-26		Add monitoring user / Add users / User management / Location / Edit / Delete
Hong Kong Exhibit	2	30	everyone can speak		2025-03-26		Add monitoring user / Add users / User management / Location / Edit / Delete
香港參展	13	30	everyone can speak		2025-03-24		Add monitoring user / Add users / User management / Location / Edit / Delete

Select "**Create Group**" and set up your group name.

The screenshot displays the GxINPoc web application interface. The top navigation bar is blue with the GxINPoc logo. Below it, there are tabs for 'User Profile', 'Group list', and 'Create group'. The left sidebar contains several menu items: 'My group 4', 'Group list' (with a sub-item 'Create group' highlighted in a red box), 'My user 13', 'My bounding', 'Records', 'SOS record', and 'Crossborder record'. The main content area shows the 'Create group' form with the following fields:

- Company:** A dropdown menu with the selected value '康龙香港参展'. A red error message below it reads 'Please select a company'.
- Group Name:** A text input field containing 'Please input group name'. A red error message below it reads 'Contains 2-15 letters, numbers or characters'.
- Call duration:** A dropdown menu with the selected value '30s'. A red error message below it reads 'Group call duration: default 30 seconds, optional 60 seconds, 120 seconds, or 180 seconds.'.
- Notes:** A text area with the placeholder text 'Group notes: within 100 characters'.

At the bottom of the form is a blue 'save' button. A large, semi-transparent watermark 'KANGLONG Two-Way Radio Manufacturer' is overlaid diagonally across the entire page.

Step 3: Keep Tabs on Your Team

Now, let's see who's on your network. Head over to the **"My User"** menu and hit **"User List"**.

From here, you can manage everything in one place:

Historical Track: See exactly where your team has been.

Edit / Edit Notes: Update user profiles or add quick reminders.

Search: Find any teammate or device in seconds.

The screenshot shows the GxinPoc User List interface. The top navigation bar includes the GxinPoc logo, user profile information (Hello 康龙香港参展), and a globe icon. The left sidebar contains navigation options: User Profile, My group (4), My user (13), User list (selected), My bounding, Records, SOS record, and Crossborder record. The main content area features a search bar and various filters for Groups, Type, User status, Account Status, GPS status, Service status, and PTT status. Below the filters is a table of users with the following columns: User name, IMEI, Company belonged to, Type, Account changeable period, Service status, Number of groups, Online, Latest login time, Notes, and Operation. The first user, '香港G200绿', has a red box around the 'Operation' column containing the text 'Historical track / Edit / edit notes / search'.

	User name	IMEI	Company belonged to	Type	Account changeable period	Service status	Number of groups	Online	Latest login time	Notes	Operation
<input type="checkbox"/>	香港G200绿	M: [REDACTED] C: [REDACTED]	康龙香港参展	Single function user	2025-04-07-2026-04-08		1	<input type="radio"/>	2026-03-10 16:18:40		Historical track / Edit / edit notes / search
<input type="checkbox"/>	G220灰	M: [REDACTED] C: [REDACTED]	康龙香港参展	Single function user	2025-04-07-2026-04-08		1	<input type="radio"/>	2026-03-10 16:18:50		Historical track / Edit / edit notes / search
<input type="checkbox"/>	调度台	M: [REDACTED] C: [REDACTED]	康龙香港参展	Single function user	2025-04-07-2026-04-08		2	<input type="radio"/>	2025-09-01 14:53:42		Historical track / Edit / edit notes / search
<input type="checkbox"/>	G-220橙	M: [REDACTED] C: [REDACTED]	康龙香港参展	Single function user	2025-03-24-2026-03-25	<input type="radio"/>	1	<input type="radio"/>	2026-03-06 11:38:40		Historical track / Edit / edit notes / search

3. Subscription Features Introduction

You can enable the following advanced features for each user in the "Edit" option under the "User List", based on your requirements:

The screenshot shows the GXINPOC User List management interface. The 'User list' option in the sidebar is highlighted with a red box. The main area displays a table of users with the following columns: User name, IMEI, Company belonged to, Type, Account changeable period, Service status, Number of groups, Online, Latest login time, Notes, and Operation. The 'Operation' column for the first user has a red box around the 'Edit' link.

	User name	IMEI	Company belonged to	Type	Account changeable period	Service status	Number of groups	Online	Latest login time	Notes	Operation
<input type="checkbox"/>	香港G200綠	M: 863003071965529 C: 8986092376000484934	康龙香港参展	Single function user	2025-04-07 - 2026-04-08		1	<input type="radio"/>	2026-03-10 16:18:40		Historical track Edit / edit notes / search
<input type="checkbox"/>	G220灰	M: 869570070124740 C: 8986092376000484931	康龙香港参展	Single function user	2025-04-07 - 2026-04-08		1	<input type="radio"/>	2026-03-10 16:18:50		Historical track / Edit / edit notes / search
<input type="checkbox"/>	调度台	M: 139604322558888 C: 00000000000	康龙香港参展	Single function user	2025-04-07 - 2026-04-08		2	<input type="radio"/>	2025-09-01 14:53:42		Historical track / Edit / edit notes / search
<input type="checkbox"/>	G-220橙	M: 869570070558582 C: 8986092376000484929	康龙香港参展	Single function user	2025-03-24 - 2026-03-25		1	<input type="radio"/>	2026-03-06 11:38:40		Historical track / Edit / edit notes / search

GXINPC

User Profile × User list ×

My group 4

My user 13

User list

My bounding

Records

SOS record

Crossborder record

Edit users

Belonged group Click to view

IMEI 869570070558582

User name G-220 *Consists of 2-30 characters

Contact Numbers Please enter contact number

Account ON OFF

Point-to-point call ON OFF

Voice ON OFF

Company dispatcher ON OFF

GPS ON OFF

Positioning interval 10 30 60 The update takes effect, and the terminal needs to be restarted

GPS service 2025-07-15-2026-07-16

Recording service Not open

SOS service Not open

Bounding service Not open

Duplex service Not open

GPS Service

Once enabled, administrators can view members' real-time tracks and current positions in the background. The validity period is usually one year.

The screenshot displays the GXINPOC web interface. The top navigation bar is blue with the GXINPOC logo on the left and a user profile dropdown on the right showing 'Hello KANGLONG'. A left sidebar contains navigation options: User Profile, My group (4), My user (16), User list, My bounding, Records, SOS record, and Crossborder record. The main content area is titled 'User historical track' and includes a search bar with filters for 'User: PG55', 'Start Date: 2025-07-15 00:00:00', and 'End time: 2025-07-15 22:14:00'. Below the search bar is a map showing a green track starting at a green 'Start' pin and ending at a red 'End' pin. The track passes through several locations including Tianyang, Wenshancun, Diangkeng, and Shanmei Village. A 4G mobile phone icon is shown at the start and end of the track. The map includes labels for various roads and landmarks, and a 'du' logo is visible in the bottom right corner.

SOS Service

When the SOS button on the radio is triggered, the management background will immediately receive an alarm notification.

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Recording Service

Once enabled, all call records will be saved in the cloud for subsequent playback and auditing.

The screenshot shows the GxinPoc web interface. The top navigation bar includes the GxinPoc logo, a user profile dropdown (Hello 康龙香港参展), and a globe icon. The left sidebar contains a menu with items: User Profile, My group (4), My user (13), My bounding, Records (highlighted with a red box), SOS record, and Crossborder record. The main content area is titled 'Records' and features a search bar with filters for Groups, User, and Date (Start Date, Ending date). A 'Batch Download' button is visible in the top right corner. Below the search bar is a table with the following columns: Groups, User, Date, and Operation.

Geo-fence

Set a specific area; the administrator will be automatically notified when the radio enters or leaves that area.

The screenshot displays the GXINPOC web application interface for creating a geo-fence. The interface is divided into a sidebar on the left and a main content area. The sidebar includes navigation options such as 'User Profile', 'My group', 'My user', 'My bounding', 'Bounding list', 'Records', 'SOS record', and 'Crossborder record'. The 'Bounding list' section is currently active, and the 'Create bounding' option is highlighted. The main content area shows a map of the Washington, DC area with a red circle indicating a selected bounding area. A yellow notification box on the map states 'No matching members found'. A pop-up window titled 'Create bounding' is open on the right, containing the following fields and options:

- Geo-Fence Name:** Please input bound name
- Trigger method:** Enter warning Exit warning
- Bound admin:** [Select dispatcher](#)
- Selected members:** [Select members](#)
- Effective Day:** Start Date to Ending date
No expiry date for those not selected
- Effective Period:** 00:00:00 to 23:59:59
- Circle the bounds:** [Self-defined selection](#)
 - Monday Tuesday
 - Wednesday Thursday
 - Friday Saturday Sunday

The 'Create bounding' button is located at the bottom of the pop-up window.

4. Expert Tips | Professional Operations

Online Monitoring: In the "List of bound company users," a green light indicates the device is online.

The screenshot shows the GXINPOC web interface. The top navigation bar includes the GXINPOC logo and a user profile section with the text "Hello KANGLONG". The left sidebar contains navigation options: User Profile, My group (4), My user (16), User list, My bounding, Records, SOS record, and Crossborder record. The main content area is titled "User list" and features a search filter section with dropdown menus for Groups, Type, User status, Account Status, GPS status, Service status, PTT status, and a search button. Below the filters is a table with the following data:

<input type="checkbox"/>	User name	IMEI	Company belonged to	Type	Account changeable period	Service status	Number of groups	Online
<input type="checkbox"/>	调度台	M- C-	康龙香港参展	Single function user	2025-04-07~2026-04-08		1	<input type="radio"/>
<input type="checkbox"/>	PG55	M- C-	康龙香港参展	Single function user	2025-03-24~2026-03-25		1	<input checked="" type="radio"/>

At the bottom of the table, there is a pagination bar showing "totally 16 item", page "1", "Go to 1", a "Confirm" button, "20/page", and "Export" and "Export All" buttons.

Locking Policy

The IMEI code can be changed multiple times within the first year of binding. It will automatically lock after one year. Please complete hardware replacement and debugging before the locking period.

Information Filling

If you are a KANGLONG RADIO customer, please be sure to indicate your company name when contacting technical support or sending an email to obtain assistance quickly.

5. Mobile APP Integration

Download & Setup

Get connected on the go! Install the **Gxin POC APP** on your smartphone to stay in the loop.

- **Android Users:** Simply scan the QR code below to download. 📱



- **iOS Users:** Search for "Xin POC" directly in the App Store to install.

Quick Login

No complex registration needed! You can link your phone and radio in seconds:

- **Username:** Use your radio's **15-digit IMEI code**.
- **Default Password:** Usually **"1"**.
- **Instant Sync:** Once logged in, you can talk between your smartphone and your handheld radios seamlessly.

